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| |  | | --- | | NOMBRE DEL CASO DE USO |  |  | | --- | |  | | | Navegar en el Catálogo | | --- |  |  | | --- | |  | |
| |  | | --- | | DESCRIPCIÓN |  |  | | --- | |  | | |  | | --- | | Proceso mediante el cual el usuario visualiza los productos disponibles en el catálogo. |  |  | | --- | |  | |
| ACTORES | Usuario |
| PRECONDICIONES | |  | | --- | | El usuario debe haber iniciado sesión. |  |  | | --- | |  | |
| |  | | --- | | FLUJO PRINCIPAL |  |  | | --- | |  | | |  | | --- | | El usuario accede al catálogo desde el menú principal, navega por las categorías y visualiza los productos. |  |  | | --- | |  | |
| |  | | --- | | FLUJO ALTERNATIVO |  |  | | --- | |  | | |  | | --- | | Si no hay productos disponibles, el sistema muestra un mensaje indicando que no hay productos por mostrar. |  |  | | --- | |  | |
| |  | | --- | | POS CONDICIONES |  |  | | --- | |  | | El usuario obtiene información sobre los productos disponibles. |

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| |  | | --- | | NOMBRE DEL CASO DE USO |  |  | | --- | |  | | |  |  |  | | --- | --- | --- | | | Añadir Productos a la Canasta | | --- |  |  | | --- | |  | |  |  | | --- | |  | |
| |  | | --- | | DESCRIPCIÓN |  |  | | --- | |  | | |  |  |  | | --- | --- | --- | | |  | | --- | | Proceso mediante el cual el usuario selecciona productos del catálogo y los agrega a su canasta de compras. |  |  | | --- | |  | |  |  | | --- | |  | |
| ACTORES | Usuario |
| PRECONDICIONES | |  | | --- | | El usuario debe estar autenticado y haber navegado por el catálogo. |  |  | | --- | |  | |
| |  | | --- | | FLUJO PRINCIPAL |  |  | | --- | |  | | |  |  |  | | --- | --- | --- | | |  | | --- | | El usuario selecciona un producto, indica la cantidad deseada y lo añade a su canasta. |  |  | | --- | |  | |  |  | | --- | |  | |
| |  | | --- | | FLUJO ALTERNATIVO |  |  | | --- | |  | | |  |  |  | | --- | --- | --- | | |  | | --- | | Si el producto está agotado, el sistema muestra un mensaje de producto no disponible. |  |  | | --- | |  | |  |  | | --- | |  | |
| |  | | --- | | POS CONDICIONES |  |  | | --- | |  | | El producto aparece en la canasta del usuario. |

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| |  | | --- | | NOMBRE DEL CASO DE USO |  |  | | --- | |  | | |  |  |  | | --- | --- | --- | | | Eliminar Productos de la Canasta | | --- |  |  | | --- | |  | |  |  | | --- | |  | |
| |  | | --- | | DESCRIPCIÓN |  |  | | --- | |  | | |  |  |  | | --- | --- | --- | | |  | | --- | | Permite al usuario quitar productos previamente añadidos en la canasta. |  |  | | --- | |  | |  |  | | --- | |  | |
| ACTORES | Usuario |
| PRECONDICIONES | |  |  |  | | --- | --- | --- | | |  | | --- | | El usuario debe tener productos en su canasta. |  |  | | --- | |  | |  |  | | --- | |  | |
| |  | | --- | | FLUJO PRINCIPAL |  |  | | --- | |  | | |  |  |  | | --- | --- | --- | | |  | | --- | | El usuario accede a la canasta, selecciona el producto que desea eliminar y confirma la eliminación. |  |  | | --- | |  | |  |  | | --- | |  | |
| |  | | --- | | FLUJO ALTERNATIVO |  |  | | --- | |  | | |  |  |  | | --- | --- | --- | | |  | | --- | | Si ocurre un error, el sistema notifica que no fue posible eliminar el producto. |  |  | | --- | |  | |  |  | | --- | |  | |
| |  | | --- | | POS CONDICIONES |  |  | | --- | |  | | |  | | --- | | El producto ya no aparece en la canasta. | |

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| |  | | --- | | NOMBRE DEL CASO DE USO |  |  | | --- | |  | | |  |  |  | | --- | --- | --- | | | Crear Pedidos | | --- |  |  | | --- | |  | |  |  | | --- | |  | |
| |  | | --- | | DESCRIPCIÓN |  |  | | --- | |  | | |  |  |  | | --- | --- | --- | | |  | | --- | | El usuario genera un pedido a partir de los productos añadidos en la canasta. |  |  | | --- | |  | |  |  | | --- | |  | |
| ACTORES | Usuario |
| PRECONDICIONES | |  |  |  | | --- | --- | --- | | |  | | --- | | El usuario debe tener productos en su canasta y estar autenticado. |  |  | | --- | |  | |  |  | | --- | |  | |
| |  | | --- | | FLUJO PRINCIPAL |  |  | | --- | |  | | |  |  |  | | --- | --- | --- | | |  | | --- | | El usuario accede a su canasta, revisa el contenido y confirma el pedido. |  |  | | --- | |  | |  |  | | --- | |  | |
| |  | | --- | | FLUJO ALTERNATIVO |  |  | | --- | |  | | |  |  |  | | --- | --- | --- | | |  | | --- | | Si hay un error en la confirmación, el sistema muestra un mensaje y el usuario puede intentar nuevamente. |  |  | | --- | |  | |  |  | | --- | |  | |
| |  | | --- | | POS CONDICIONES |  |  | | --- | |  | | Se genera un nuevo pedido en el sistema. |

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| |  | | --- | | NOMBRE DEL CASO DE USO |  |  | | --- | |  | | |  |  |  | | --- | --- | --- | | | Programar Domicilios | | --- |  |  | | --- | |  | |  |  | | --- | |  | |
| |  | | --- | | DESCRIPCIÓN |  |  | | --- | |  | | |  |  |  | | --- | --- | --- | | |  | | --- | | Permite al usuario indicar una fecha y hora para recibir su pedido. |  |  | | --- | |  | |  |  | | --- | |  | |
| ACTORES | Usuario |
| PRECONDICIONES | |  |  |  | | --- | --- | --- | | |  | | --- | | El usuario debe haber creado un pedido. |  |  | | --- | |  | |  |  | | --- | |  | |
| |  | | --- | | FLUJO PRINCIPAL |  |  | | --- | |  | | |  |  |  | | --- | --- | --- | | |  | | --- | | El usuario selecciona el pedido, elige la fecha y hora de entrega, y confirma. |  |  | | --- | |  | |  |  | | --- | |  | |
| |  | | --- | | FLUJO ALTERNATIVO |  |  | | --- | |  | | |  |  |  | | --- | --- | --- | | |  | | --- | | Si la fecha no está disponible, el sistema sugiere otras opciones. |  |  | | --- | |  | |  |  | | --- | |  | |
| |  | | --- | | POS CONDICIONES |  |  | | --- | |  | | El pedido queda programado para entrega en la fecha y hora seleccionadas. |

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| |  | | --- | | NOMBRE DEL CASO DE USO |  |  | | --- | |  | | |  |  |  | | --- | --- | --- | | | Pagar Domicilios | | --- |  |  | | --- | |  | |  |  | | --- | |  | |
| |  | | --- | | DESCRIPCIÓN |  |  | | --- | |  | | |  |  |  | | --- | --- | --- | | |  | | --- | | Proceso mediante el cual el usuario realiza el pago del pedido a domicilio. |  |  | | --- | |  | |  |  | | --- | |  | |
| ACTORES | Usuario |
| PRECONDICIONES | |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  | | --- | | El usuario selecciona el método de pago, ingresa los datos y realiza la transacción. |  |  | | --- | |  | |  |  | | --- | |  | |  |  | | --- | |  | |
| |  | | --- | | FLUJO PRINCIPAL |  |  | | --- | |  | | |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  | | --- | | El usuario selecciona el método de pago, ingresa los datos y realiza la transacción. |  |  | | --- | |  | |  |  | | --- | |  | |  |  | | --- | |  | |
| |  | | --- | | FLUJO ALTERNATIVO |  |  | | --- | |  | | |  |  |  | | --- | --- | --- | | |  | | --- | | Si el pago falla, el sistema muestra un mensaje de error y permite reintentar. |  |  | | --- | |  | |  |  | | --- | |  | |
| |  | | --- | | POS CONDICIONES |  |  | | --- | |  | | El pedido queda registrado como pagado. |

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| |  | | --- | | NOMBRE DEL CASO DE USO |  |  | | --- | |  | | |  |  |  | | --- | --- | --- | | | Ver el Historial de Domicilios | | --- |  |  | | --- | |  | |  |  | | --- | |  | |
| |  | | --- | | DESCRIPCIÓN |  |  | | --- | |  | | |  |  |  | | --- | --- | --- | | |  | | --- | | El usuario puede consultar los pedidos y domicilios realizados anteriormente. |  |  | | --- | |  | |  |  | | --- | |  | |
| ACTORES | Usuario |
| PRECONDICIONES | |  |  |  | | --- | --- | --- | | |  | | --- | | El usuario debe haber iniciado sesión. |  |  | | --- | |  | |  |  | | --- | |  | |
| |  | | --- | | FLUJO PRINCIPAL |  |  | | --- | |  | | |  |  |  | | --- | --- | --- | | |  | | --- | | El usuario accede a la sección de historial y revisa sus pedidos anteriores. |  |  | | --- | |  | |  |  | | --- | |  | |
| |  | | --- | | FLUJO ALTERNATIVO |  |  | | --- | |  | | |  |  |  | | --- | --- | --- | | |  | | --- | | Si no hay domicilios previos, el sistema muestra un mensaje indicando que no hay historial. |  |  | | --- | |  | |  |  | | --- | |  | |
| |  | | --- | | POS CONDICIONES |  |  | | --- | |  | | |  | | --- | | El usuario obtiene una lista con el detalle de sus domicilios pasados. | |

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| |  | | --- | | NOMBRE DEL CASO DE USO |  |  | | --- | |  | | |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | | **Llamar a la Tienda** | | --- |  |  | | --- | |  | |  |  | | --- | |  | |  |  | | --- | |  | |
| |  | | --- | | DESCRIPCIÓN |  |  | | --- | |  | | |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  | | --- | | Permite al usuario contactar directamente con la tienda desde la aplicación. |  |  | | --- | |  | |  |  | | --- | |  | |  |  | | --- | |  | |
| ACTORES | Usuario |
| PRECONDICIONES | |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  | | --- | | El usuario debe estar autenticado. |  |  | | --- | |  | |  |  | | --- | |  | |  |  | | --- | |  | |
| |  | | --- | | FLUJO PRINCIPAL |  |  | | --- | |  | | |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  | | --- | | El usuario selecciona la opción de llamar a la tienda y se realiza la llamada. |  |  | | --- | |  | |  |  | | --- | |  | |  |  | | --- | |  | |
| |  | | --- | | FLUJO ALTERNATIVO |  |  | | --- | |  | | |  |  |  |  |  | | --- | --- | --- | --- | --- | | |  |  |  | | --- | --- | --- | | |  | | --- | | Si la llamada falla, el sistema muestra un mensaje con un número alternativo o permite reintentar. |  |  | | --- | |  | |  |  | | --- | |  | |  |  | | --- | |  | |
| |  | | --- | | POS CONDICIONES |  |  | | --- | |  | | |  | | --- | | El usuario logra comunicarse con la tienda. | |